

Project title: Mapperley Plains
Project reference: 6148388
14 January 2022

WONDERFUL ON TAP

SEVERN
TRENT

Severn Trent
PO Box 409
Darlington
DL1 9WF

SCHEME UPDATE - ROAD CLOSURE

Dear Customer

We're carrying out work on our water mains that may affect you...

- We are currently diverting an existing water main on the B684, Mapperley Plains
- We initially had a closure on Catfoot Lane in December 2021 to install the water main across this road but had to abandon our work
- This work is now planned to start from the 24 January 2022, again under a road closure and taking approximately five weeks to complete.

Why we're doing this work

We're committed to making sure our customers receive a continuous supply of water now and in the future. As a result of a proposed highway development in your area, we are currently diverting our existing water main on the B684, Mapperley Plains.

Important things to know

We closed Catfoot Lane over the weekend of 4 and 5 December 2021 to install the water main, however due to an unforeseen structure below ground, this has delayed our work and a new design has now been approved which will enable us to continue with the scheme. To allow us to carry out this work and to ensure your safety and the safety of our workforce, a road closure will be in place. The closure will be at the junction of Catfoot Lane and the B684. We will always keep access to properties and businesses on Catfoot Lane, but access will be from Lambley. There will be no through road access and there will be a signposted diversion route in place, you may wish to allow extra time for your journey. The plan and table overleaf show the approximate location, timescale and traffic management.

While the junction closure is on Catfoot Lane we will still have two-way traffic lights on B684, Mapperley Plains. We apologise for the inconvenience this may cause.

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Interruption to water supply

If we plan to interrupt your water supply, we will notify you in advance.

Do you own a retail business?

If you own and operate a business which benefits from customers visiting to purchase goods or services from you and our works are affecting your custom, then please contact our Business Loss team at businessloss@severntrent.co.uk for advice.

Keeping you informed every step of the way

If you have any queries about the work, you can contact us on the numbers below:



07885 475321 – Simon Williams, Amey Customer Service Officer

0800 521 660 – Amey 24hr Customer Service Centre

Please quote the project reference on the top of this letter. If your call is about your water supply or sewerage service, you can call our Customer Operations Service Centre on 0800 783 4444.

Plan – Mapperley Plains water main work



KEY

 Approximate section of the road closure

 Diversion route

Table – Affeted road and traffic management

LOCATION	START DATE	FINISH DATE	TRAFFIC MANAGEMENT
Private Land	25/10/21*	27/02/22*	Not applicable
B684, Mapperley Plains/Catfoot Lane junction	08/11/21*	23/01/22*	Three-way traffic lights
Catfoot Lane	24/01/22*	27/02/22*	Road closure
B684, Mapperley Plains	24/01/22*	27/02/22*	Two-way traffic lights

*Please note these dates may be subject to change

Yours faithfully

Matthew Dockrell
Lead Project Manager
Severn Trent